

Renaissance Esmeralda Announces New General Manager

Nov. 2005

(Indian Wells, CA --) Bob Walsh, 46, has recently accepted the position of General Manager of the Renaissance Esmeralda Resort and Spa. Bob has a very distinguished Marriott career that began in 1984. In his twenty years with Marriott International, Bob has held many positions of merit including Area General Manager, General Manager, Director of Food and Beverage, Director of Catering and Director of Catering & Convention Services. His willingness to contribute to Marriott International's success has not only allowed him to achieve excellence for the company, it has enabled him to work at many different Marriott properties including Troy, Romulus, Dearborn Inn, Atlanta Marquis, Atlanta Airport, Richmond and New Orleans.

Prior to joining Esmeralda, Bob has received numerous awards stretching two decades. Recognition for his most recent properties include Food and Beverage Excellence Award and the Spirit to Serve Awards in 2004, General Manager Leadership Excellence 2003, Event Team of the Year in 2003, Associate Excellence Award for the Midwest region in 2003 and 2004 along with achieving the highest Quality Assurance Audit in the Marriott Brand for 2003 and 2002, Great Workplace /Great Workforce Award 2002.

Bob attributes his success to his mantra 'treat your associates well and your associates will treat the guests well' along with providing an environment where guests "Feel Welcome and Among Friends" when traveling away from home.

"In Bob's leadership, the Esmeralda will be elevated to the next level with a warm and friendly customer service style," Ed Monarch, Mayor of Indian Wells said. "We very much look forward to his future contributions to the hotel and the City of Indian Wells."

Bob and his wife Dawn are very excited about joining us in the desert, he has two children Brett and Shannon attending college in Western Michigan and his oldest son Anthony resides in Delaware and just recently got married this past October.

The resort will also be undergoing major renovations totaling close to 10 million dollars over the next 18 months. The Renaissance Esmeralda Resort and Spa looks forward to a great future under Bob's guidance.